



Operating for almost 60 years, Multicap is one of the most highly regarded disability service providers in Queensland and northern New South Wales.

We are known for the range, breadth and excellence of our services, our approach to customer safety and satisfaction, and the outcomes achieved by our customers who choose our support.

Multicap offers individualised supports for people with disability of all ages. Our services span a range of areas including; home and well-being, community and lifestyle, work readiness and employment, creative arts, transport, positive behaviour support, and much more.



SUPPORTED INDEPENDENT LIVING



Multicap's Sole Purpose

The quality of life of people with disabilities and their families is enhanced by our support



VISION

To be the leading source of creative and sustainable support options for people with disabilities, particularly those with high and complex needs and their families.



STRATEGIC OUTCOMES

- Delighted Customers
- Sustainable Growth
- Service Excellence
- Skilled Engaged Workforce



VALUES

- Always empowering
- Always respecting
- Always connecting
- Always creating

For more information on local services
phone 1300 135 886
or visit www.multicap.org.au



OUR OFFICES

- Brisbane
- Gold Coast/Tweed Heads
- Sunshine Coast
- Central/North Queensland
- South West Queensland
- Logan/Redlands

Multicap Head Office

269 Padstow Road
Eight Mile Plains, QLD 4113
ACN 084 424 493

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A PLACE TO CALL HOME

We understand that a home is so much more than just a house.

Our support solutions create places where you will be supported to achieve your goals and enjoy increased independence while accessing the support you need.

It's not just about finding a bed for someone—it's about creating opportunities for people to succeed and pursue their goals, whatever they may be.

Multicap's unique approach to Supported Independent Living helps to ensure our customers have every opportunity to live the life they choose. We take the time to understand the needs and desired outcomes for each customer so we can provide the best living environment for them.

Our dedicated Disability Support Workers regularly work at the same house, helping to provide a stable environment of familiar faces.

We can provide support in your own home*, private accommodation or at one of our accessible homes located throughout Queensland and northern New South Wales.

Separate from Supported Independent Living, we also offer Multicap Housing Services. Refer Multicap Housing brochure.

*Subject to agreed NDIS funding plan

Supporting independence

Our supported independent living solutions may be accessed when, where and how you choose.

We can offer a range of support including:

- Assistance with personal care and daily tasks
- Help with shopping
- Travel assistance
- Support to connect with and participate in your local community
- Assistance with meal preparation
- Development of daily living skills such as cooking and cleaning

Whatever your goals and aspirations, Multicap can tailor an individual plan to help you to gain independence and thrive.

Shared living arrangements

We know that living out of home for the first time can be daunting, and our friendly team is here to support you every step of the way.

Our in-depth conversations with you and your family help us to understand how you want to spend your weekends, who you would like to live with, your favourite pastimes and whether the location is convenient to your friends, family and social activities.

We take great care in assisting you to create a shared living environment, taking into consideration your individual circumstances and preferences, to provide a comfortable and secure environment.

