

# CRITICAL SUPPORTS SERVICE

Multicap provides safe, secure and fully-resourced accommodation options for people with disability who are experiencing a crisis situation.

## Multicap's Critical Supports Service

As a provider of a diverse range of high-quality disability services, Multicap is committed to enhancing the lives of people with disability, including those who are experiencing complex situations. Our Critical Supports Service focuses on coordinating a multi-disciplinary and multi-agency response to ensure the short and long-term safety, health and well-being of the individual in crisis.

## Who is this service for?

Multicap's Critical Supports Service is suitable for people experiencing a range of crisis situations such as a breakdown in family or existing supports, those seeking discharge from hospital who don't have suitable accommodation available, those in prison but not receiving parole due to lack of accommodation, those living in a mental health facility despite there being no clinical need, or those who are at risk of homelessness.

### Stage 1: Emergency Accommodation Placement

1:1 ratio of support to the individual for a minimum of 14 days.

Inclusive support package includes:

- Positive Behaviour Support Assessment
- Specialist Support Coordination support and advice
- Stakeholder engagement and meetings
- Ongoing support assessment

### Stage 2: Accommodation Support Development

90-day placement to provide stability and supports to individual.

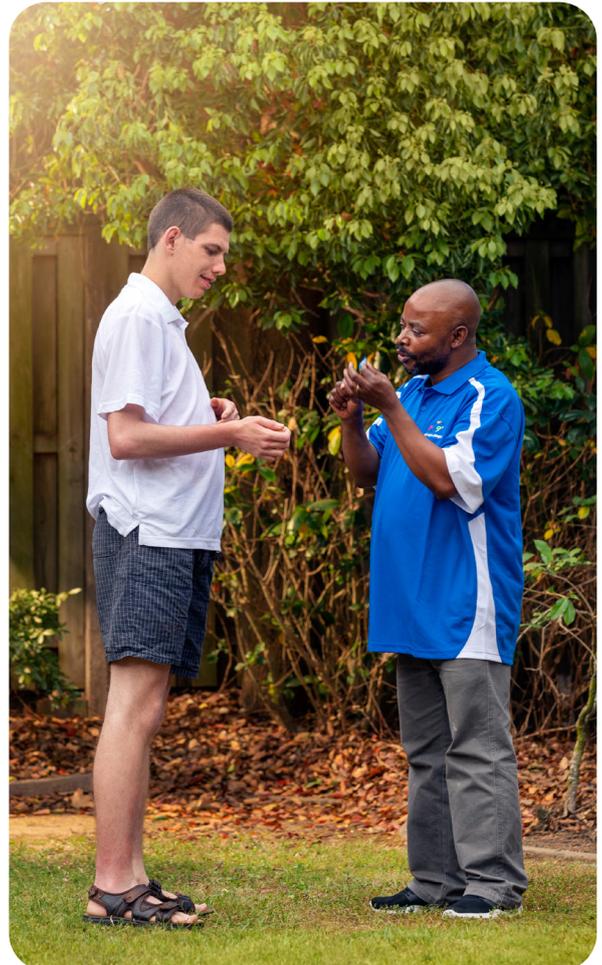
Multicap will also provide:

- Any written reports required to support an NDIS plan review
- Determine milestones and develop a transition plan
- Action identified clinical, allied health and behaviour support responses as required

### Stage 3: Transition to Accommodation

Transition to accommodation where the focus will be on:

- A community-based accommodation environment
- Engagement in normal social living arrangement
- Focus on capacity building and developing independent living skills



## Referrals

All referrals can be made directly to the Critical Supports Manager.

Email [CSS@multicap.org.au](mailto:CSS@multicap.org.au)

Phone 1300 135 886