

The Multicap Board will ensure that the organisation has in place a contemporary and appropriate governance framework.

Multicap's sole purpose is to enhance the quality of life of people with disabilities and their families. Ensuring that Multicap is well governed is essential to ensure that this purpose is delivered today and into the future.

Scope:

This Multicap Group Policy (and related document/s) applies to Multicap Limited and all subsidiary companies, related entities, and affiliates anywhere in Australia.

We will:

- ✓ Ensure there is clarity regarding individual director responsibilities, organisational expectations of directors and the role of the board.
- ✓ Ensure the board composition is appropriate, and that each director enhances the collective capability and effective functioning of the board.
- ✓ Take an active role in the vision, purpose and strategies of the organisation and adapt the direction or plans as appropriate.
- ✓ Put in place an appropriate system of risk oversight and internal controls to increase the likelihood that Multicap will deliver on its purpose.
- ✓ Monitor how Multicap is delivering on its sole purpose by determining appropriate performance categories and indicators.
- ✓ Ensure board effectiveness by careful forward planning of activities; running efficient meetings; assessing board performance; planning board succession; and effectively using board committees.
- ✓ Put in place systems that ensure transparency and accountability including information flow to the board that aids decision-making, so the integrity of financial statements and other key information is safeguarded.
- ✓ Enhance the capacity and capabilities of the organisation they serve.
- ✓ Set the tone for ethical and responsible decision-making throughout the organisation.
- ✓ Engage effectively with stakeholders.

We recognise the impact of good governance decisions for our customers, their families, representatives and advocates, stakeholders, and our staff.

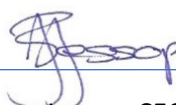
Our objective is always to be accountable to our members therefore we will provide adequate opportunity for members to raise concerns about how Multicap is governed.

Accountability sits with the Board who are ultimately responsible for ensuring that there is a good governance framework in place across Multicap.

We will comply with the requirements laid down by relevant legislation and develop strategies and systems to assist our customers understand and manage risk.



Angela Tillmanns, Chair
April 2022



Joanne Jessop, CEO
April 2022

