



Multicap Limited 60th Annual General Meeting

Quality services in new communities

WELCOME

Acknowledgement of Country

I acknowledge the Turrbal and Yuggera People as the traditional custodians of the country on which we are gathering at Eight Mile Plains today.

I pay my respects to Elders past, present and emerging, and recognise their continuing contribution and connection to the lands and waters.

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Ms Angela Tillmans
Chair of the Board

Ms Joanne Jessop
Group Chief Executive
Officer

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Chair's Address
Angela Tillmanns

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Multicap Limited Resolution 1

That the Minutes of the
Fifty-Ninth Annual General
Meeting of 12 November
2021 be confirmed

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Group CEO's Address

Joanne Jessop

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Multicap Group Current Board



Angela Tillmanns
Chair



John Gallimore
Deputy Chair



Chris Perkins



Heather Gardner



Louise Cox
From 27.10.21 to
6.6.22



Elissa Morriss
From 27.10.21



David Withers



Helen Darch OAM



Karen Lay-Brew
From 27.10.21

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Our Board Committees 2021/2022

Finance and Audit Committee

Mr Chris Perkins – Chair

Risk & Quality Committee

Mrs Helen Darch OAM - Chair

Strategy & Business Improvement Committee

Mr David Withers - Chair

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Multicap Group Current Executive Leaders



Joanne Jessop
Group Chief Executive
Officer



Scott Denner
Chief Operating Officer
Multicap



Stephen Morgan
Chief Financial Officer



Wendy Flavien
Chief Corporate Services
Officer



Dave Milligan
Executive General Manager -
Arbourwell



Kate Johnson
Chief Operating Officer
Open Minds



Terri O'Dell
Chief People Officer



Consuelo do Campo
General Counsel /
Company Secretary



Simon Wardale
Chief Clinical and Practice
Officer



Karen Hale-Robertson
Executive General Manager -
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Our Purposes

Our Purposes

The quality of life of people with disabilities and their families is enhanced by our support

To enable an independent and positive future for people living with mental illness and disabilities



OUTCOMES
Delighted customers
Skilled engaged workforce
Practice excellence
Sustainable growth



To provide great choice that's functional, desirable and available without settling or sacrifice

To partner with our clients to navigate complex human and social services systems, coordinating support that best meets their needs

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Multicap 60th & Open Minds 110th Celebrations



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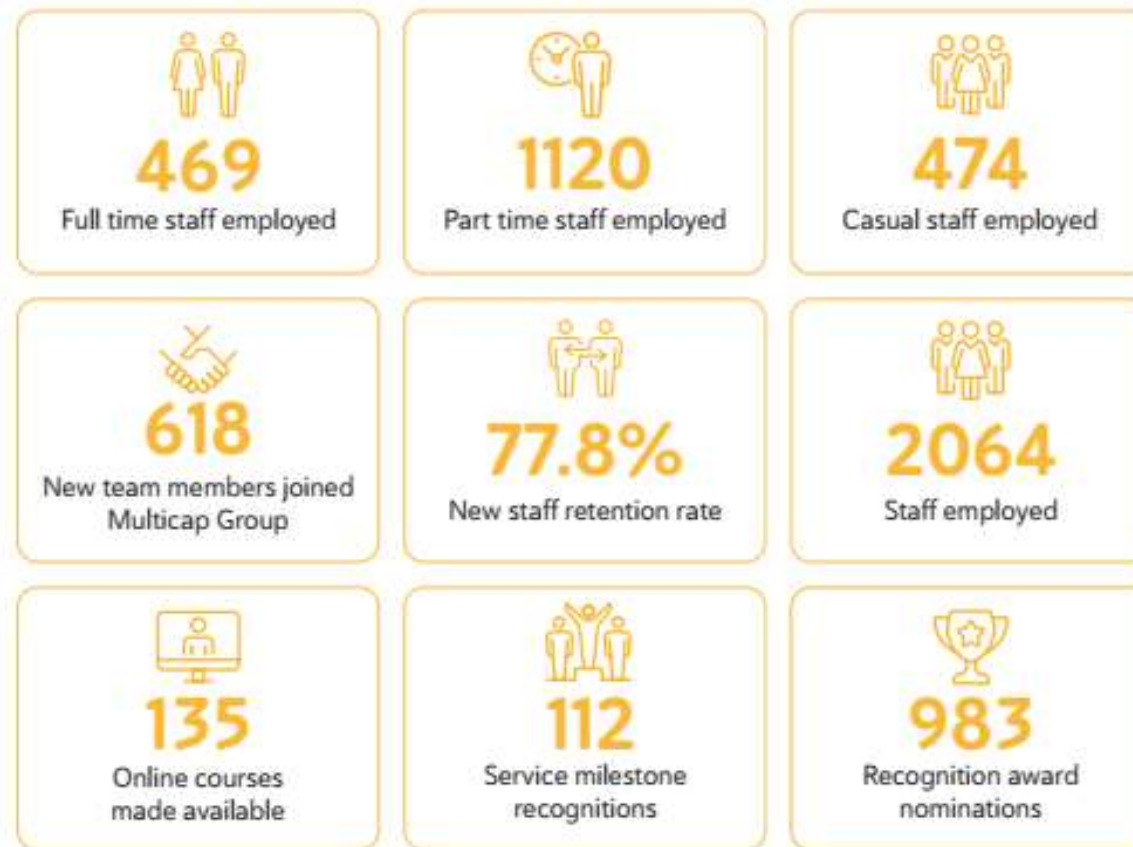
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Overview of the Year



Skilled and Engaged Workforce



Practice Excellence

SELF-ADVOCACY NETWORK


20+
Active Self-Advocacy Network participants


120
Self-Advocacy Network meetings



HOME FROM HOSPITAL PROGRAM


4
Customers


3
Transitioned to Supported Independent Living Homes



Sustainable Growth

Multicap and Melbourne-based NDIS registered disability service provider Interchange Inner East **merged in August 2022.**

Together we will deliver opportunities for sustainable growth and service excellence for people with disability in Victoria.



Annie Revell
Chief Executive Officer



Marlon Gunatillake
Regional Manager

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Allinto Delighted Customers



23

Support
Coordinators



778

Customers



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Arbourwell Delighted Customers


241
Properties managed


121 | **137**
SIL homes | SIL tenants


74
Owned properties



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Multicap Delighted Customers



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Multicap delivering on our purpose

Avegates
Empowering customers to forge friendships, develop skills and enjoy life. Our Avegates Social Experiences, Assisted Holidays and School Holiday Programs unlock the power of travel and new experiences to create fun, stimulating, safe and invigorating environments.

Avegates Customers

Year	07/18	18/19	19/20	20/21	21/22
Customers	72	127	125	150	270

1,398 social experiences delivered physically and online in FY21/22*
*Per experience, per customer

144 Experiences delivered through Avegates School Holiday Program*
*Per experience, per customer

27 Avegates School Holiday Programs held each school holiday term

5 Avegates Assisted Holidays

13 Teachers Aides employed to support the Avegates School Holiday Program

152 Avegates School Holiday Program customers



Music Therapy
Providing music-making activities to support people to reach goals in communication, motor skills, social skills, and general health and wellbeing.

68 Music Therapy customers

2,500 hours of Music Therapy provided in FY21/22

Open Minds Delighted Clients



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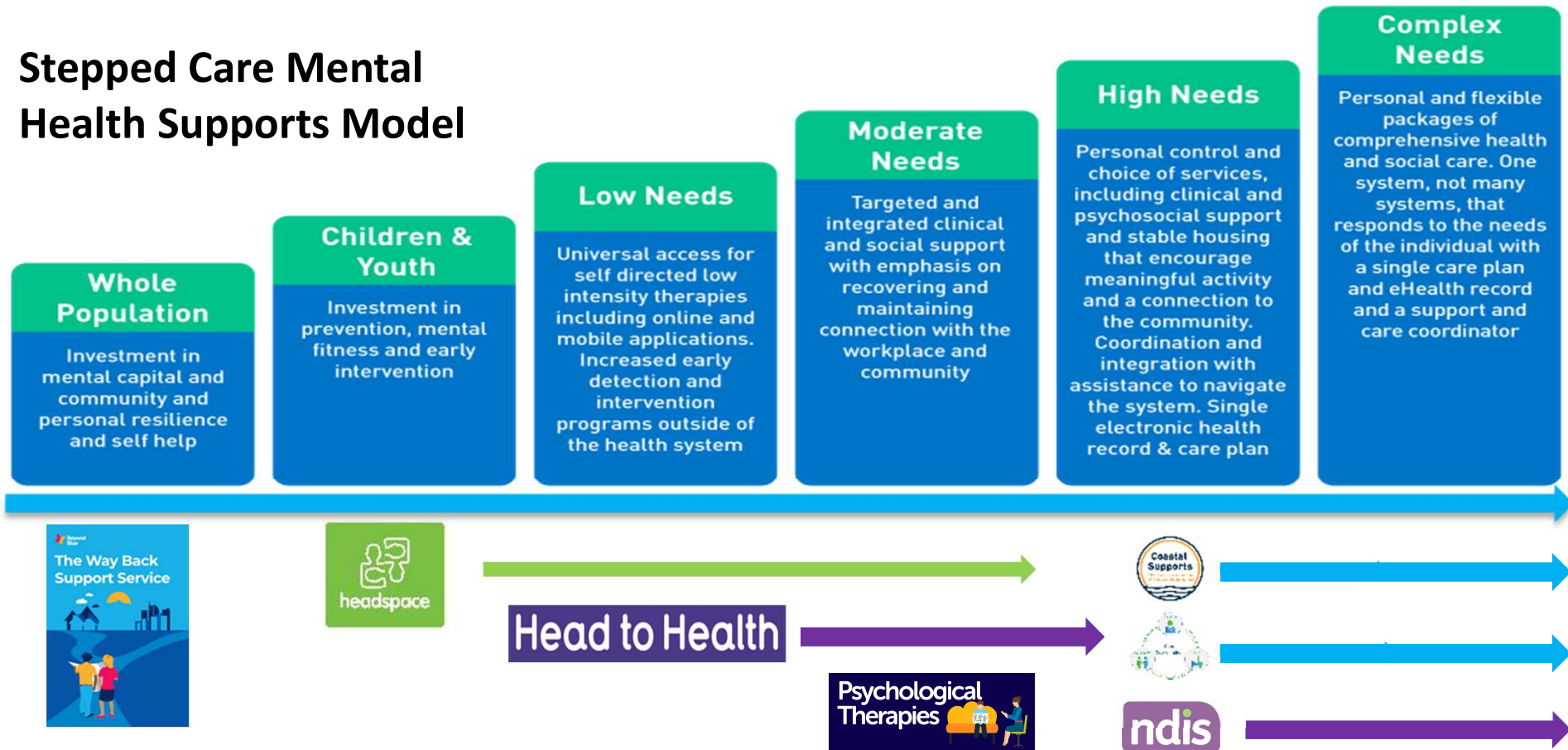
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Open Minds delivering on our purpose

Stepped Care Mental Health Supports Model



Open Minds delivering on our purpose

Coastal Supports

Psychosocial recovery based, case management program for people with mental illness who do not receive NDIS funding. Available at the Sunshine Coast and Gympie.

Coastal Supports clients/episodes of care:

365  **465**
FY 20/21 FY 21/22

The Way Back Program

Coastal Supports delivers The Way Back program supporting people aged 15 years and over who have either attempted suicide or experienced a suicidal crisis.

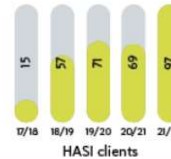


Housing & Accommodation Support Initiative

Supporting people who have unstable housing and severe and chronic mental health needs to secure and maintain tenancy and improve wellbeing. Delivered by Tweed Heads Office and Lismore Office.

14,850

Hours of support delivered in FY21/22



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Staff Excellence Awards 2022



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Presentation of Financial
Statements by Mr Chris Perkins,
Chair Finance & Audit Committee

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Multicap Limited Resolution 2

That the Company's Annual Audited
Financial Statements and the
Reports of the Directors for the
financial year ended 30 June 2022
be adopted

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Presentation of Auditor's Report
by Ashley Carle,
Bentleys Brisbane



Multicap Limited Election of Director/s

Nominee	Position	Term	Comments
David Withers	Director	3 years	Filling vacant Member elected position
Heather Gardner	Director	3 years	Filling vacant Member elected position

Multicap Limited Resolution 3

That **David Withers**, a Director retiring in accordance with rule 7.3(b) of the Constitution, and being eligible for re-election, be elected as a Director of the Company under rule 7.2 of the Company's Constitution, and that the term of office be taken to commence today and expire at the conclusion of the Annual General Meeting in 2025, with any previous service to the Company in any role to be disregarded

Multicap Limited Resolution 4 (Additional Motion)

That **Heather Gardner** be elected as Director of the Company under rule 7.2 of the Company's Constitution, and that the term of office be taken to commence today and expire at the conclusion of the AGM in 2025 with any previous service to the Company in any role to be disregarded.



Multicap Limited 60th Annual General Meeting

THANK YOU

