

Transitional Accommodation

Ford House | Eight Mile Plains, QLD



Multicap's Ford House accommodation offers a purpose-built environment with wrap-around transitional supports for people with complex needs.

Service model

As part of Multicap's Critical Support Services, Ford House is designed to provide short to medium term placements for people who require the benefits of a property exceeding Robust classification along with an experienced, specialised multi-disciplinary support team. Whilst at Ford House, Critical Support Services works with the person and their networks to develop an evidence-based support model that can be replicated and delivered safely and sustainably long term.

Important information

As Ford House offers a transitional placement, typically funded under the NDIS' Short Term Accommodation and/or Medium Term Accommodation models, the service aims to support transition readiness to a customer's long-term setting within a six months from intake. All transitions will be planned and implemented based on individual needs, goals and values and with the input of their support networks.

Key Features

- Built environment designed in partnership with the Queensland University of Technology to provide a highly effective response to complex needs
- Multiple living and dining areas, including an open sensory space
- Four bathrooms, designed as wet rooms
- Six private bedrooms, two featuring ensuites
- Two Overnight Active Assistance staff bedrooms to facilitate 24/7 support models
- Safety features including harm prevention ligature points throughout the house, the ability to manage utilities in each room from a centralised location, and an onsite office where a manager is based.

Who is this service for?

Ford House is suitable for people experiencing a range of crisis situations, such as:

- Where there is a breakdown of service provision and subsequent risk of relinquishment and/or homelessness
- Where someone is in a clinical, forensic or prison setting and a lack of suitable accommodation and support options is preventing their transition back into the community
- Where an evidence-based support model to address complex needs has not been developed.