

# GETAWAYS

*Respite your way*

DEPARTING  
MELBOURNE, VIC

APRIL -  
JUNE  
2024

  
**MULTICAP**<sup>®</sup>  
all ways. always



# GETAWAYS

## Departing Multicap Blackburn, Victoria

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### *Respite your way*

Multicap Getaways are all about stepping outside of the norm and experiencing something new. They offer the opportunity to develop skills that are transferable and build your confidence by connecting and interacting with different communities. Each Getaway offers new experiences depending on the destination.

Our experienced and friendly Support Workers will be with you to tailor your experience to your needs and support you with your independent living goals.

Enjoy respite your way with us!

	Destination	Date
April	Boomerang Ranch	19-21 April
May	Caloola House	24-26 May
June	Waterfront Retreat	21-23 June

**BOOK NOW!**

Call **1300 135 886** or email [experience.melbourne@multicap.org.au](mailto:experience.melbourne@multicap.org.au)



# GETAWAYS

## Boomerang Ranch, Daylesford

Covered under NDIS funding

2 Nights & 3 Days

Possible activities:

- Horse Riding
- Botanic Gardens
- Movies
- Lavender Farm
- Chocolate Mill

Inclusions:

- Accommodation
- All food
- Support Worker
- Transport

## Caloola House, Portarlington

Covered under NDIS funding

2 Nights & 3 Days

Possible activities:

- Ferry
- Beach
- Geelong Waterfront
- Famous Geelong Bollards
- Mill Market

Inclusions:

- Accommodation
- All food
- Support worker
- Transport

## Waterfront Retreat, Gippsland

Covered under NDIS funding

2 Nights & 3 Days

Possible activities:

- Jetty on the lake
- Indoor heated pool
- Raymond Island via ferry
- See the koalas
- Visit Paynesville

Inclusions:

- Accommodation
- All food
- Support Worker
- Transport

**BOOK NOW!**

Call **1300 135 886** or email [experience.melbourne@multicap.org.au](mailto:experience.melbourne@multicap.org.au)

Complete this holiday booking form and send to: [experience.melbourne@multicap.org.au](mailto:experience.melbourne@multicap.org.au)

## CUSTOMER DETAILS

Name:	DOB:
Phone:	Mobile:
Email:	
Address:	

## PARENT/GUARDIAN DETAILS

Name:	Phone:
Organisation (if applicable):	Email:

## DESTINATIONS


## WHAT GOAL DO YOU HOPE TO PROGRESS ON YOUR HOLIDAY?

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I have disclosed accurate and adequate information on this 'Booking form', using attachments if necessary. I have read, understood and agree to the Terms and Conditions on the reverse of this form. I understand that this request form only reserves my place on the guest list. Confirmation of short term accommodation are subject to a support needs assessment and return of all required paperwork.

Signature

Date

# GETAWAYS

## Terms & Conditions

### Reservation

All enquiries need to be sent to [experience.melbourne@multicap.org.au](mailto:experience.melbourne@multicap.org.au) or alternatively you can call **1300 135 886** to discuss any requirements, questions or additional details you may require for any of our short term accommodation.

### Invoicing and Payments

If your costs can be covered by NDIS funding, a Schedule of Support will need to be sent, reviewed and signed.

If an out of pocket payment is required, we will send you a full payment invoice.

### Medication

Participants must provide full details of current medication to staff at least two weeks prior to departure date.

If support staff are required to assist with the administration and/or storage of medication whilst on tour then staff will follow Multicap medication management policies and procedures.

This will require written instructions signed by the participant's medical practitioner and all medication must be supplied in a Webster/blister pack. Participants need to allow ample time for all necessary documentation and medication to be prepared prior to departure.

### Disclaimers

Multicap reserves the right to alter or modify itineraries in response to circumstances outside of our control, or to ensure the health and safety of our participants and staff. Multicap reserves the right to cancel the short term accommodation if the minimum numbers required have not been obtained.

### Exclusions

Travel insurance is not included under NDIS funded supports.

The following are also not covered in NDIS funding and are the responsibility of the participant to provide while at the short term accommodation:

- Personal spending money
- Additional medical supplies
- Some meals while in transit
- Transfers to and from departure points
- Travel vaccinations
- Passport application fees or other associated costs
- Private room accommodation
- Other individually occurred expenses

If a participant requires support in the management of their personal spending money while on their trip please let staff know when confirming your booking.

### Photographs/Filming

Multicap may take images or video during the stay and reserve the right to use these in promotional material. If you do not wish to have your photo taken or images/video shared, please advise of this when booking to ensure staff are aware.

### Liability

Although we make all efforts in delivering on our promises, and for ensuring the safety and wellbeing of everyone on tour, Multicap Limited, exclude all liability for direct, indirect and consequential loss and/or damages to the maximum extent permitted by law.

All personal belongings remain the responsibility of the participant. Multicap is not liable for the cost of replacement for lost or damaged personal belongings.

We do not recommend that participants bring unnecessary items of value with them. We encourage everyone to clearly label belongings to allow for easy identification.

### Disclosure

It is the responsibility of the participants and their authorised representatives to fully disclose all medical, behavioural, disability specific needs and any other condition which may impact on our ability to provide quality supports to you. If such matters are not disclosed to us in advance, and they detrimentally impact the safety and/or enjoyment of other guests or the operation of

the tour, the participant may be asked to return home early. In such an event the participants will bear the full cost of the participants return (including required support staff).

Participants or their authorised representative must advise in advance if support is required between the hours of 10pm and 6am to ensure adequate staff coverage is provided.

Multicap will not be responsible for claims of inappropriate care when disclosure of such needs was not provided in advance. Participants are liable for any damage to property or persons that they may cause.