

Multicap is Here for You - *all ways always!*



Supporting Centacare Customers and Families Through Change

We understand that Centacare's NDIS closure may feel unsettling however, our team will work closely with you to make your transition as smooth and supportive as possible. We have our warm and friendly Onboarding Team ready to support you through the process of transitioning to Multicap to ensure continuity of care.

Your Pathway to Multicap

We're here to make your transition simple, seamless, and focused on what matters most to you.

1. Get in touch

Call us on **1300 135 886** or scan the QR code below to submit an online enquiry. We're ready to help.

2. Let's talk about your needs

Our friendly Onboarding Team will connect with you to understand your current supports, goals, and what's important in your life to ensure continuity of care.

3. We'll take care of the details

From paperwork to coordination, our experienced team will manage the process to ensure a smooth transition from Centacare with minimal disruption.

4. Your NDIS funding is yours

Our team will work closely with you to make sure your funding transfers smoothly, so your supports are ready to go from day one.

5. Your personalised plan

Together, we'll build a clear and tailored support plan that reflects your choices and aspirations.

No waiting. No stress. We're ready to begin your transition today to ensure your continuity of care.

Scan the QR code or visit multicap.org.au to learn more about how we can support your smooth transition from Centacare.

Or call us on **1300 135 886** to chat to our friendly Onboarding Team - we're here to listen, guide, and support you every step of the way.





Real Stories, Real Support

“When we had to find a new provider, Multicap made the process easy and reassuring. They listened to what mattered to us and helped my son settle into his new routine with care and respect.”

– Maria, parent

“Multicap gave us options we didn’t know were possible. Their team helped us navigate the transition from our provider with empathy and professionalism. We felt supported every step of the way.”

– James, family member

Our Services - Support to live your best life

At Multicap, we believe every person deserves to live life to the absolute fullest. With over 60 years of experience and a strong presence across Queensland, New South Wales and Victoria, Multicap is a trusted provider of high-quality, person-centred disability support.

With each new home, social experience, activity, community hub and job we create, Multicap is an organisation that’s here for our customers in all ways, always.

Our extensive range of services are designed to help our customers expand their capabilities, live independently and connect with the people and support networks around them to achieve their goals. The services we offer meet the needs of people of all ages and abilities:

- Supported Independent Living
- Community Access Support
- In Home Support
- Short and Medium Term Accommodation
- Social and Youth Experiences
- Assisted Holidays
- Employment Pathways
- Community Hubs.

What can you expect from Multicap?



High quality tailored supports designed to meet the diverse needs of NDIS participants



Flexible programs



Experienced caring staff



Inclusive and vibrant community



Continuity of care and new opportunities

We take the time to **listen, understand, and respond** to your needs – offering greater choice and meaningful outcomes for every individual and family we support. **Contact us today!**

multicap.org.au **1300 135 886**

